

TERMS AND CONDITIONS Young Learners

Course Fee & Payment

The course fee must be **paid in full within 2 days of the reservation date but before the course starts** by card, bank transfer or invoice. The course book and the fee for an international language exam are not included in the course fee.

Refund

Once you have paid for the course, you can cancel your registration by a written request under these conditions:

- **before the course starts:** you will receive a full refund of the amount you paid minus an administration fee of 30 EUR
- **before the third lesson of the course:** you will receive a full refund of the amount you paid minus an administration fee of 60 EUR and minus the price of the lessons taught
- **after the third lesson of the course:** your cancellation request has to be supported by a doctor's note proving that you are unfit to attend the rest of the course. You will receive a full refund of the amount you paid minus an administration fee of 60 EUR and minus the price of the lessons taught. **No refunds are given after the first half of any course.**

Please note that refunds can only be paid by domestic bank transfer.

Alterations of the Course Programme

Should there be an insufficient number of students (less than 6) by the start of a course, British Council reserves the right to cancel the course before its start and refund the full course fee paid to its students.

Slovak public holidays are nonteaching days, but our courses take place during school holidays.

Children Safety

The British Council is not responsible for young learners prior to the scheduled start time or after the end of their class. Children aged **5-10 years are not permitted to leave the premises alone**. They must be collected immediately after the end of the class by the parent/guardian or by a person for whom the parent/guardian has provided written authorization.

The British Council believes that all children have potential and that every child matters everywhere in the world. We affirm the position that all children have the right to be protected from all forms of abuse as set out in Article 19, UNCRC 1989.

Terms and conditions applicable to all British Council English language courses and consultations are available on our website:
<https://www.britishcouncil.sk/en/english/register/terms-conditions>

By registering your child to a British Council course you agree to the British Council Terms and Conditions as above.